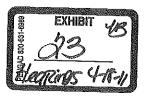
## Magistrate Court Mediation Program Participant Survey July 2010 through January 2011

	1 – Strongly Disagree	2 - Disagree	3-Neutral	4 – Agree	5 – Strongly Agree
The space was satisfactory.	2.3%	6.8%	18.9%	43.2%	31.1%
The mediators were knowledgeable and well- trained.	1.5%	1.5%	9.6%	39.3%	49.6%
The mediation was helpful and beneficial.	5.2%	8.2%	15.7%	32.8%	43.3%
The amount of time allotted for the mediation was sufficient.	2.3%	0.0%	1.5%	37.4%	61.1%
The Court (and staff) was professional and courteous.	1.6%	0.0%	3.1%	29.5%	67.4%
The judge's instructions were clear and easily understood.	1.6%	0.0%	.8%	31.8%	67.4%
The parking was adequate.	3.9%	13.2%	7.8%	33.3%	45.7%
Travel time and mileage to Mediation Court was reasonable.	14.0%	22.8%	20.2%	24.6%	32.5%

<sup>\*</sup>During the first six months of the program, Magistrate Court mediations were conducted at the Highland Township Summary Court building in Tigerville, S.C. In response to concerns about travel time to the mediations, the program was moved in January 2011 to Greenville County Square, which is more centrally located.



Upstate N. ..ation Center Magistrate Court Mediation Statistics July 2010-January 2011

Settlement Status			Originating Court	
Settled Prior to Mediation	11	11.11%	Butler	18
Settled at Mediation	56	56.57%	Cagle	16
Settled Between Mediation and Trial	13	13.13%	Common Pleas	Н
Settlement Subtotal:	8	80.81%	Ford	17
Impasse	19	19.19%	Foster	23
4			Foster/Butler	н
Grand Total	9,	100.00%	Garrett	₹ml
			Hubbard	က
			Hudson	n
Litigants Served			Simms	12
Number of Litigants Served	203		Stokes	2
Average Litigants Served/Month	29		Taylor	2
12 Month Projection Approximation	360			
Average Cases Mediated/Month	12.375			
		,	Mediation Date	
File Date			July-10	10%
2004	1%		August-10	13%
2005	2%		September-10	21%
2006	1%		October-10	15%
2007	%6		November-10	14%
2008	18%		December-10	18%
2009	31%		January-11	%8
2010	37%			
Age of Cases				
Average Age in Days	522.15			